

FEE APPROVAL	
MEMBERSHIP FEE	\$
DEPOSIT	\$
ACCOUNT SET-UP FEE	\$
OTHER	\$
TOTAL	\$



**SUMTER EMC**

**Application and Contract For  
Membership and  
Cooperative Services**

FOR OFFICE USE ONLY	
Map #	_____
Meter #	_____
Type SVC	_____
SO #	_____
NAT CODE	1 2 3 4 5 6 7 Survey Yes No

<b>Acct. No.</b>		<b>Connect Date</b>	<b>NAMES OF PERSONS LIVING HERE</b>	
<b>COMPLETE LEGAL NAMES REQUIRED</b>				
Last		First	Middle/Maiden	
<b>Mailing Address:</b>	Street or P.O. Box		Home Phone Number	
City	State	Zip	Mobile Phone Number	
<b>Service Address:</b>	Street/Road	Street/Road Number	County	
Email Address 1		Spouse Name	First	Middle/Maiden Name
Email Address 2		Spouse Mobile #		
Employer	Job Title		Spouse Employer	
Employer Address		Spouse Employer Address		
Employer Phone #	Fax #		Spouse Employer Phone #	
Relative (Nearest not living in household)		Relationship		
Relative Address		Relative Phone #		

Owner	Renter	Landlord's Name (attach lease agreement) Address	Landlord's Phone #
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**Disconnect current service?** Yes \_\_\_\_\_ No \_\_\_\_\_ When? \_\_\_\_\_ Disconnect SVO # \_\_\_\_\_

**E-Bill Option** Yes \_\_\_\_\_ No \_\_\_\_\_ Do you want to receive alerts & reminders? Yes \_\_\_\_\_ No \_\_\_\_\_

I do not wish to participate in Operation RoundUp. Do you wish to be on Bank Draft? Yes \_\_\_\_\_ No \_\_\_\_\_

Are you interested in whole house and/or point-of-use surge protection? Yes \_\_\_\_\_ No \_\_\_\_\_

Will this service be used to water livestock or crops? Yes \_\_\_\_\_ No \_\_\_\_\_ Sale tax form \_\_\_\_\_

**I agree to abide by the Membership Agreement as printed on the reverse side of this application, the procedures, policies, service rules and regulations and Bylaws of the Cooperative.**

Complete Signature (First-Middle-Last)	DRIVER'S LIC. NO.	SOC. SEC. NO.	DOB
Spouse Signature (First-Middle-Last) (If Joint Acct)	DRIVER'S LIC. NO.	SOC. SEC. NO.	DOB

<b>Residential deposits applied to bill upon written request after 24 months good payment record.</b>	WITNESS	DATE
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**APPLICATION FOR OUTDOOR LIGHTING**

**CONDITION OF SERVICE:** Sumter Electric Membership Corporation will furnish, install, and maintain all necessary equipment, including replacement of lamps, globes, photoelectric control, and supply electric energy to operate the light(s) from dusk to dawn. Service calls will be made only during normal working hours.

For a minimum of 12 months, I agree to pay a monthly charge determined by the current outdoor rate for \_\_\_\_\_ (no.) of lights. After that time this agreement may be cancelled by either party. Thirty days notice required for cancellation.

Complete Signature (First-Middle-Last)	Witness	Date
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## Account Information

Name: \_\_\_\_\_ Date: \_\_\_\_\_ Service Order #: \_\_\_\_\_

Account #: \_\_\_\_\_ E-mail: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Mobile Phone: \_\_\_\_\_

Location: \_\_\_\_\_ Meter #: \_\_\_\_\_ Collar # / SO #: \_\_\_\_\_

Meter Treater  Yes  No    RoundUp  Yes  No    Security Light Contract: \_\_\_\_\_

## Alerts and Reminders

Mobile Service Provider: \_\_\_\_\_ Low Balance Notification: \$ \_\_\_\_\_

	Text Message	Email	Voice Alert	Push Notification
Account Profile Change	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Returned Check Alert	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Payment Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service Connected	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service Disconnected	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service Reconnected	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Low Balance Threshold Reached	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Balance and Usage Alert	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pending Auto Disconnect Alert	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

I authorize Sumter EMC to initiate my prepay account with the options I have selected above. I have reviewed and agreed to the terms of service (on reverse of this document) for prepay accounts. I understand that I may elect to convert my account to a traditional post-pay account at any time with the knowledge that I may be required to pay a deposit and any previous balance due at that time.

\_\_\_\_\_  
Member Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Sumter EMC Representative

\_\_\_\_\_  
Date

## Debt Management

Previous Balance

Inactive/Final Bill

I cannot pay the entire balance I owe to sign up for prepay. I understand that I can sign up for prepay as long as I pay the required \$50.00 for new service. Depending on the amount that I owe, I may be required to pay a portion of what is owed when I sign up for prepay and then place the rest in debt management. The balance of \$\_\_\_\_\_ will be set up in debt management at a repayment rate of 25%. I understand that each time I put a credit payment on my prepay account, 25% of this amount will be applied to my previous balance. I will get no other extension on this amount and must keep a prepay credit balance to keep my power on. Failure to follow these guidelines could require me to withdraw from the prepay program, set up a traditional electric account with a deposit and pay the entire previous balance in full.

\_\_\_\_\_  
Member Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Sumter EMC Representative

\_\_\_\_\_  
Date

# Sumter EMC

## Prepay Terms of Service

**Applicability/Availability:** Sumter EMC Prepay electric service program is available to all single phase, non-demand residential members that have 200 AMP service. Life Support and Medical Alert accounts are not eligible for prepay service. Energy assistance may not be available for prepay accounts.

**New Members:** New members opting in to prepay metering electric service will be required to complete a membership application if an application is not currently on file. A membership fee of \$5.00, an account setup fee of \$15.00, and a minimum balance of \$50.00 for daily usage (\$70.00 minimum total) is required for initial service. Prepay accounts will be charged a standard residential energy and monthly service charges.

**Existing Members:** Existing members opting to convert their account to prepay will have any existing deposits applied to account balances or to their prepay account. Members must pay in full all pre-existing fees and unbilled energy or elect to participate in the debt management program before an account can be converted from post-pay to prepay. The new prepay account must have a minimum balance of \$50.00 for daily usage.

**Debt Recovery:** Existing members with account balances may be eligible to use the debt management program. For each payment that is made on the prepay account a portion will go towards the outstanding account balance. If debt recovery is utilized, 25% of each recharge (payment) will be applied to the debt until the balance is eliminated. Debt recovery will not be applied to the initial \$50.00 minimum balance.

**Payments:** Payments can be made at Sumter EMC offices during normal working hours. Payments can be made 24 hours a day via credit card, debit card, check by phone at 800-342-6978, by the Sumter EMC smart app or online at [www.sumteremc.com](http://www.sumteremc.com).

**Bill Viewing and Bill Calculation:** Sumter EMC's Member Portal Service enables you to view your daily usage, receive notifications, and make smaller payments as often as you would like or as your budget allows. The prepay account will be calculated daily with daily adjustments of all charges and fees deducted from the prepay credit balance.

**Billing:** Prepay accounts do not receive paper statements. Daily prepay account history (usage, charges and payments) will be available by phone or via the internet at [www.sumteremc.com](http://www.sumteremc.com). The website will also allow you to modify your notification settings. You are solely responsible for managing and updating the notification settings on your prepay account(s). All low balance and disconnect notices will be sent in the manner you select for your account. Failure to maintain your notification settings may result in disconnection without further notice. Notifications can be sent via e-mail, text, or phone message by IVR call.

**Disconnection and Minimum Payments for Reconnection:** A prepay account will be subject to automated mechanical disconnection any time your account does not have a credit balance. Any returned checks or other fees on the account will be charged to the members' account immediately. If this causes the credit balance to be exhausted, service will be subject to disconnection. To restore service, you must recharge your account to a minimum of \$20.00.

**Payment Arrangements:** Prepay accounts are not eligible for payment arrangements. If an account is disconnected and does not become reconnected after seven (7) days, the account will be considered inactive, and Sumter EMC will mail a final bill to the last known address on file. (Daily charges will still apply.)

**Termination of Service and Final Billing:** Service terminated at the request of the member will receive a refund of any remaining credit on the account after all final bill amounts have been calculated.

**Conversion to Post-paid Service:** You may elect to convert your account from prepay electric service to post-paid service at any time, although you will be required to pay all account balances and may be subject to required deposits. If ever in conflict with the general Service Rules and Regulations or Bylaws, the terms of service apply.

**Safety Notice:** If disconnected for non-payment, member will be responsible for safety of persons and property when service is re-established by payment.